



Welcome to

EZBook

CHASSIS RESERVATION SYSTEM

Your Guide to the Chassis Reservation System

About TRAC Intermodal

TRAC Intermodal is North America's leading intermodal equipment provider and marine chassis pool manager. Founded in 1968 and headquartered in Princeton, NJ, TRAC operates the largest fleet of marine and specialty chassis in North America with an extensive network of over 600 marine locations, 60 depots, and 6 TRAC Service Centers. For over 50 years, TRAC has set the industry standard in quality, reliability, and innovation.

About EZBook

EZBook is TRAC Intermodal's online chassis reservation system, designed to provide customers with the ability to quickly and conveniently book bare chassis. Available through a web portal and a free mobile app, EZBook allows you to search for available equipment by chassis size and geographic location, create and manage bookings, extend existing usage cycles, and reduce or cancel reservations — all in one streamlined platform.

What's Inside This Guide

- Step-by-step walkthroughs for navigating EZBook
- How to create, manage, reduce, and cancel bookings
- Tips for getting the most out of the platform
- Frequently asked questions and customer support contacts

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EZBook Onboarding & Booking Guide

Digital: [EZBook Onboarding](#)

EZBook Onboarding & Booking Guide

Registering as a New EZBook User

1. Navigate to [EZBook](#)
2. Click "Register as a New User"



Username *

Username

Password *

Password

Remember Username

[Register as a New User](#)

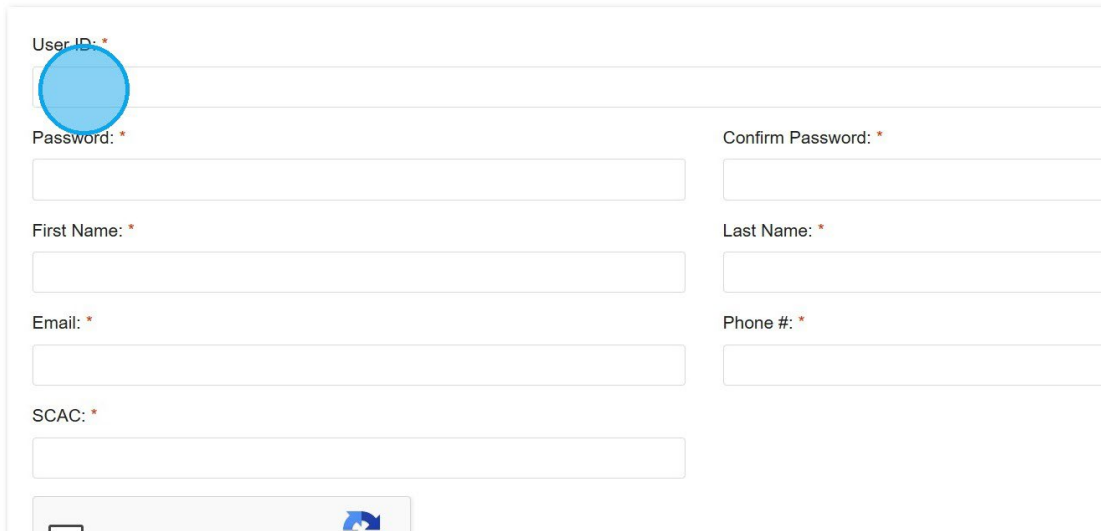
[Forgot Password?](#)

CUSTOMER SUPPORT: 1-877-987-2226 Option #2 or [Contact Us](#)

EMERGENCY ROAD SERVICE: 1-877-987-2226 Option #5

3. Click "User ID: *" and enter your desired User ID.
You will use this User ID to access EZBook.

Request User Access



User ID: *

Password: *

Confirm Password: *


First Name: *

Last Name: *

Email: *

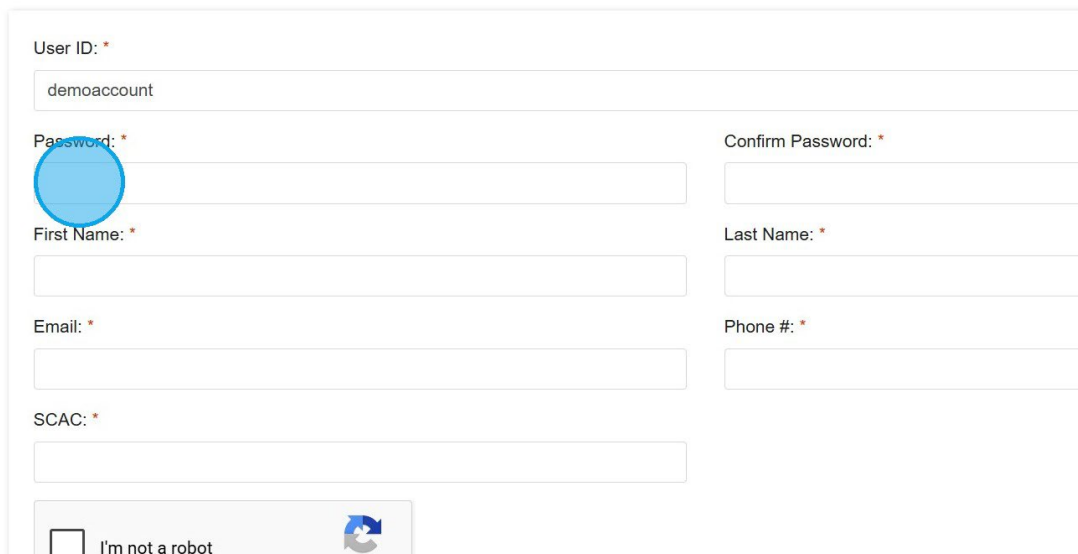
Phone #: *

SCAC: *

I'm not a robot 

4. Click "Password: *" and enter your desired password.
Note: Passwords must have at least 8 characters, one upper case, one lower case, and one digit.

Request User Access



User ID: *

demoaccount

Password: *

Confirm Password: *


First Name: *

Last Name: *

Email: *


Phone #: *

SCAC: *

I'm not a robot 


5. Click "Confirm Password: *" and re-enter the same password to confirm your password.

Request User Access

User ID: *	<input type="text" value="demoaccount"/>
Password: *	<input type="password" value="....."/>
Confirm Password: *	<input type="password" value="....."/>
First Name: *	<input type="text"/>
Last Name: *	<input type="text"/>
Email: *	<input type="text"/>
Phone #: *	<input type="text"/>
SCAC: *	<input type="text"/>
<input type="checkbox"/> I'm not a robot	

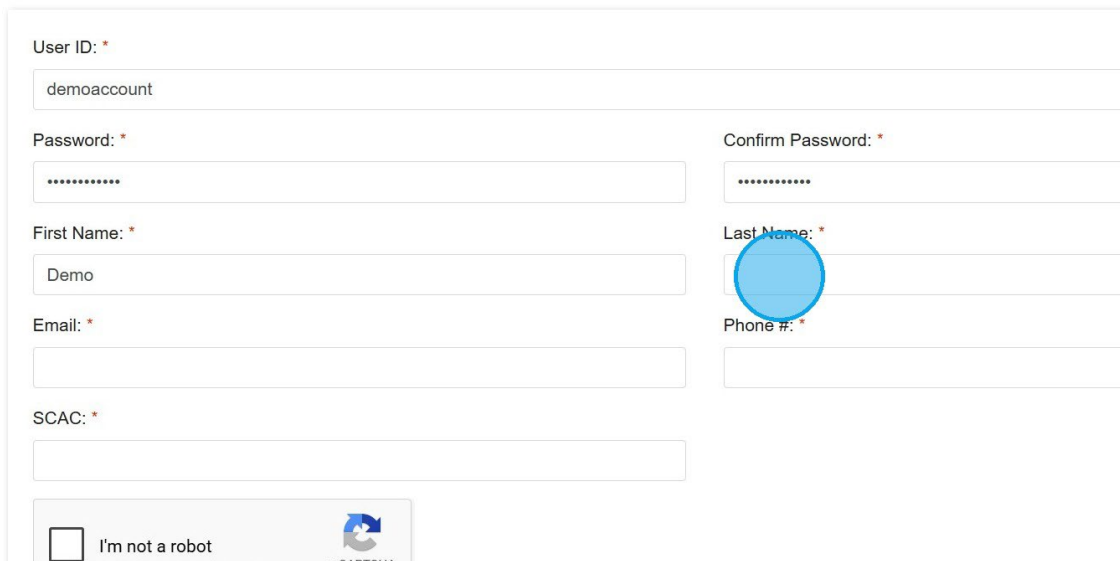
6. Click "First Name: *" and enter your First Name.
Note: Your first name will be used when bookings are created.

Request User Access

User ID: *	<input type="text" value="demoaccount"/>
Password: *	<input type="password" value="....."/>
Confirm Password: *	<input type="password" value="....."/>
First Name: *	<input type="text"/>
Last Name: *	<input type="text"/>
Email: *	<input type="text"/>
Phone #: *	<input type="text"/>
SCAC: *	<input type="text"/>
<input type="checkbox"/> I'm not a robot	

7. Click "Last Name: *" and enter your Last Name.
Note: Your last name will be used when bookings are created.

Request User Access



User ID: *
demoaccount

Password: *
.....

Confirm Password: *
.....


First Name: *
Demo

Last Name: *
[Blue circle highlights this field]

Email: *
[Empty field]

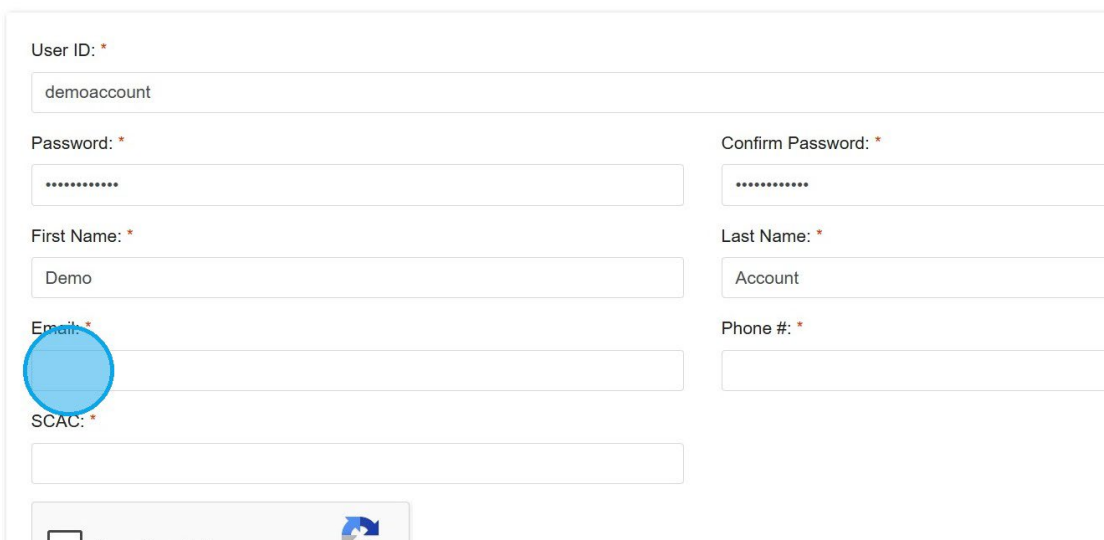
Phone #: *
[Empty field]

SCAC: *
[Empty field]

I'm not a robot 

8. Click "Email: *" and entered the Email Address you would like associated with your account.
Note: This email address will receive booking confirmation, update, and cancellation notifications.

Request User Access



User ID: *
demoaccount

Password: *
.....

Confirm Password: *
.....


First Name: *
Demo

Last Name: *
Account

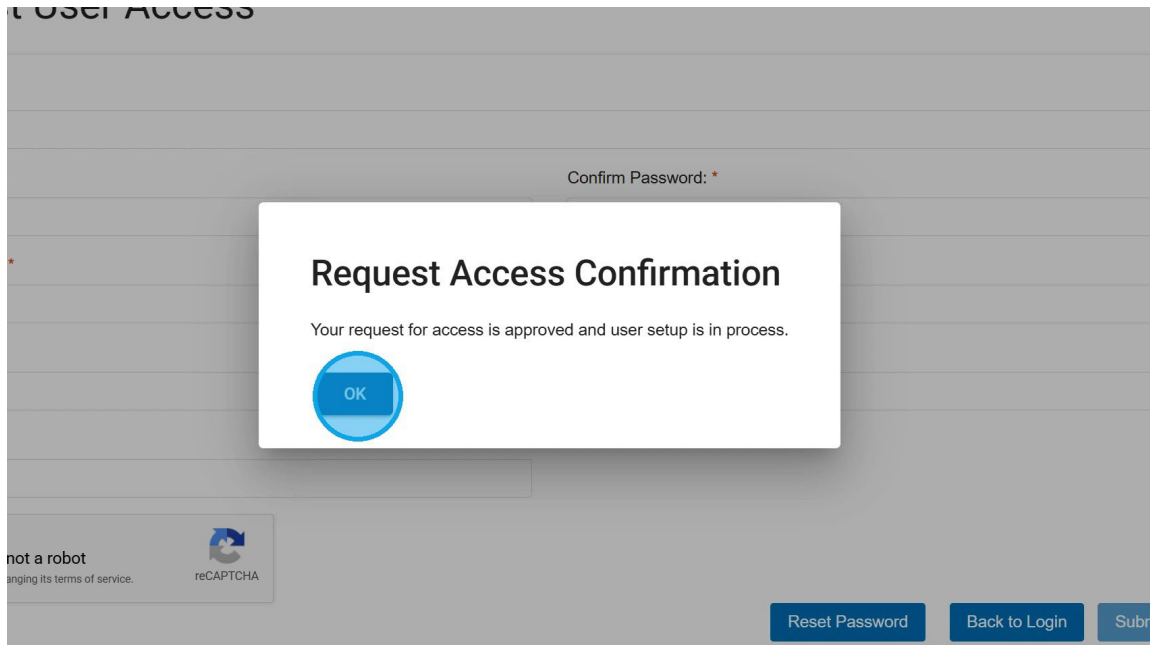
Email: *
[Blue circle highlights this field]

Phone #: *
[Empty field]

SCAC: *
[Empty field]

I'm not a robot 

13. When your user access request is processed successfully, you will receive a pop-up confirmation. Click "OK" to close the window. Your request has been successfully submitted to the Customer Service team for review.



14. Your EZBook User Access Request is now in review by our Customer Service team. You will receive a notification from Customer Service via Email once your account has been approved and activated. Once approved and activated, you can begin using EZBook for your daily bookings.

If you experience any issues or errors during the EZBook Sign In process. Please contact Customer Service: 1-877-2226 (option 2)

Sign In To EZBook and Access Dashboard

15. Navigate to [EZBook](#)

Note: You MUST have an approved and activated User ID in order to login to EZBook and create a Booking.

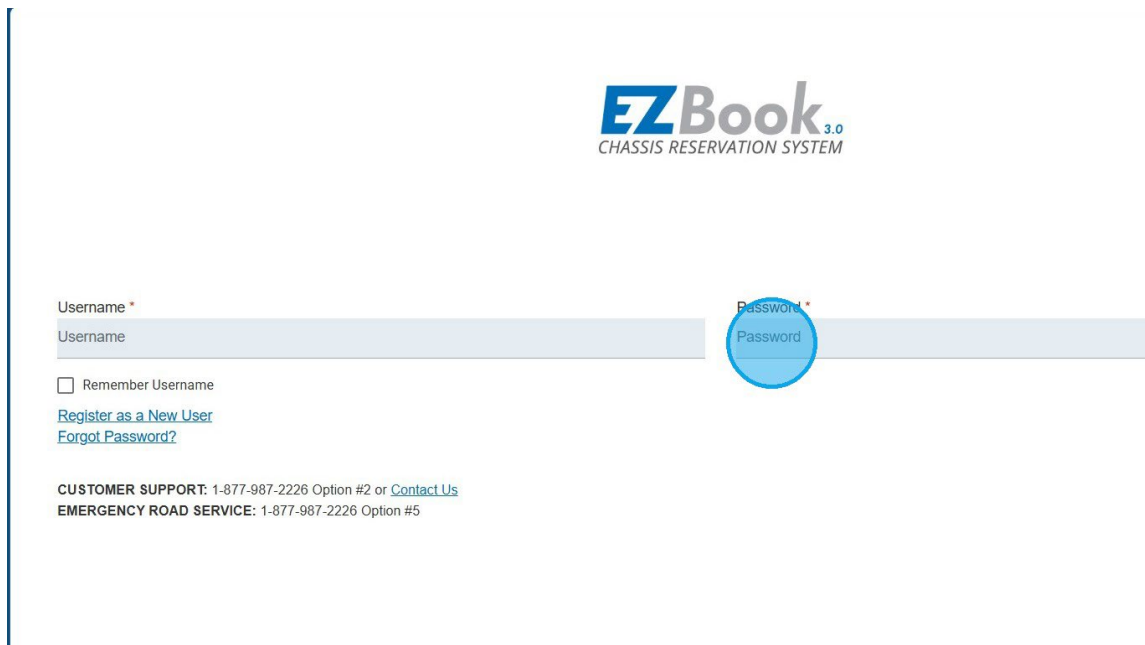
If you do not have a User ID in EZBook, please refer to the [Registering as a New EZBook User](#) section of this guide.

16. Login to EZBook by first clicking on "Username" and entering your User ID.



The screenshot shows the EZBook login page. At the top center is the logo for EZBook 3.0 CHASSIS RESERVATION SYSTEM. Below the logo are two input fields: "Username *" and "Password *". The "Username *" field is highlighted with a blue circle. Below the "Username *" field is a checkbox labeled "Remember Username". Below the checkbox are two links: "Register as a New User" and "Forgot Password?". At the bottom of the page, there is customer support information: "CUSTOMER SUPPORT: 1-877-987-2226 Option #2 or [Contact Us](#)" and "EMERGENCY ROAD SERVICE: 1-877-987-2226 Option #5".

17. Then click on "Password" and enter the Password associated with your User ID.



The screenshot shows the EZBook login page. At the top center is the logo for EZBook 3.0 CHASSIS RESERVATION SYSTEM. Below the logo are two input fields: "Username *" and "Password *". The "Password *" field is highlighted with a blue circle. Below the "Username *" field is a checkbox labeled "Remember Username". Below the checkbox are two links: "Register as a New User" and "Forgot Password?". At the bottom of the page, there is customer support information: "CUSTOMER SUPPORT: 1-877-987-2226 Option #2 or [Contact Us](#)" and "EMERGENCY ROAD SERVICE: 1-877-987-2226 Option #5".

18. Once you have entered your User ID and Password, click "Sign In" to access the EZBook application.



Form for login with fields for User ID and Password, and a Sign In button.

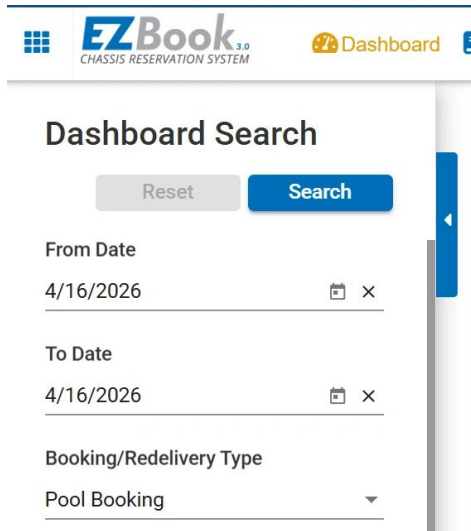
Option #2 or [Contact Us](#)
87-2226 Option #5

19. After signing in successfully, you will be brought to the EZBook Dashboard. This dashboard will show you all of the Bookings made against your account.

Note: If this is your first time signing in and you have not yet created any Bookings, no information will appear on the dashboard.

The screenshot shows the EZBook Dashboard interface. On the left is a 'Dashboard Search' sidebar with filters for 'From Date', 'To Date', 'Booking/Redelivery Type', 'Reuse', 'Order Status', 'Order Number', 'Booking Status', and 'Booking/Redelivery Number'. The main area displays a search result for the date range '04/16/2026 12:00 AM - 04/16/2026 11:59 PM'. A booking card is shown with the following details: Order #: PB647574, Status: Open, Market: Los Angeles, Long Beach, Created: 04/16/2026 11:56 AM PDT, Responsible Party: DRLR INC, Motor Carrier: DRLR INC, Equipment Size: 40' Chassis, and Booking Type: Pool Booking. At the bottom right of the dashboard, there are navigation icons.

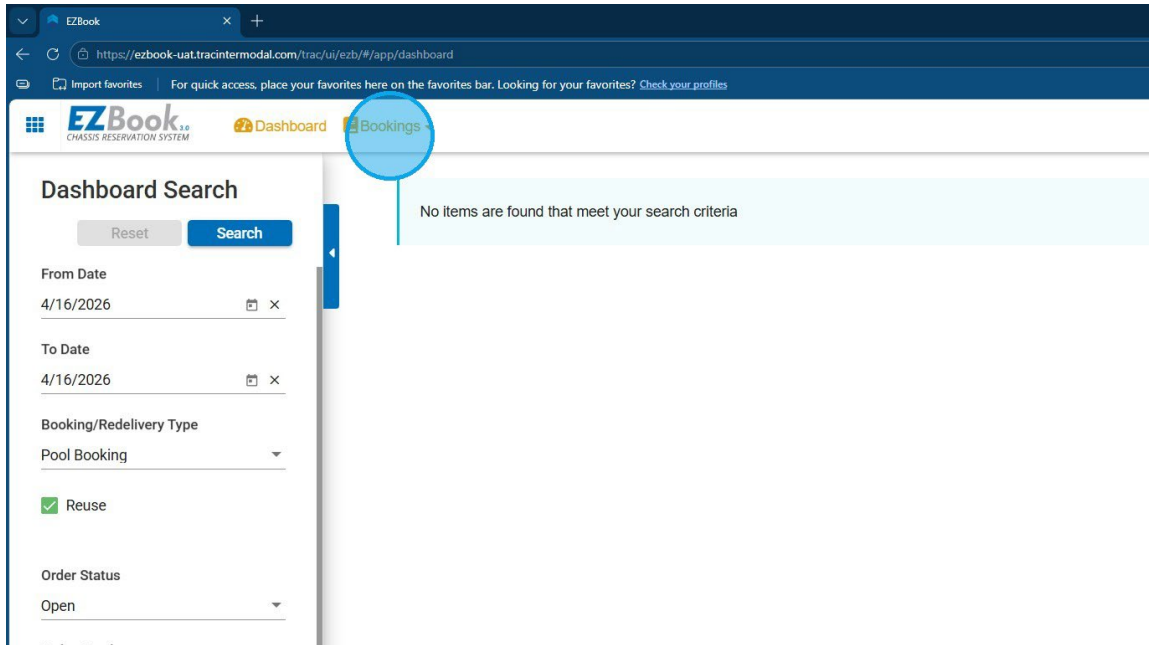
20. **Optional:** If you are searching for an existing Booking, you can use the Dashboard Search Filters on the left-hand side of the page to search for your Booking based on Dates, Order Status, Order Number, Booking Status, and Booking Number.



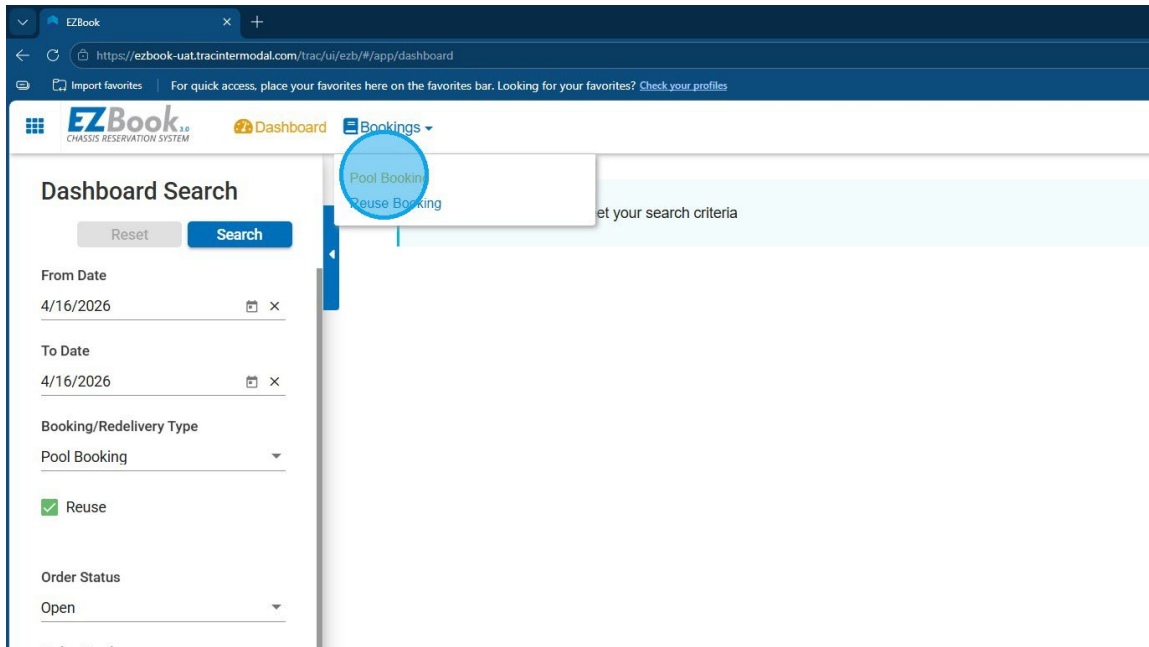
If you experience any issues or errors during the EZBook Sign In process. Please contact Customer Service: 1-877-2226 (option 2)

Creating an EZBook Booking

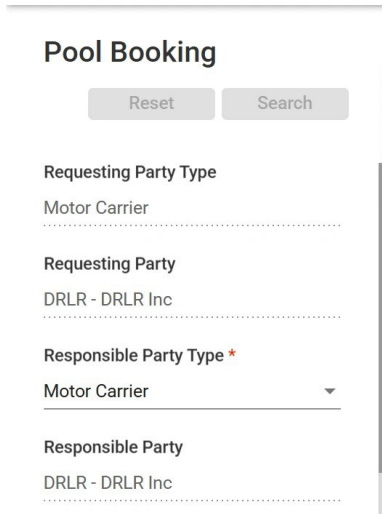
21. To begin creating an EZBook Booking first click on the "Bookings" dropdown in the Navigation.



22. Click "Pool Booking" to begin creating your Booking.



23. By default the Booking screen will populate your company details on the left-hand side.



Pool Booking

Reset Search

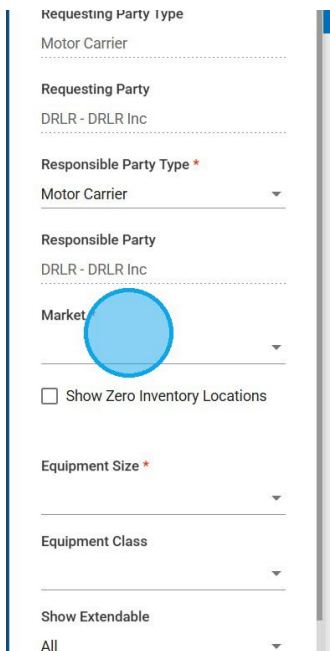
Requesting Party Type
Motor Carrier

Requesting Party
DRLR - DRLR Inc

Responsible Party Type *
Motor Carrier

Responsible Party
DRLR - DRLR Inc

24. Proceed by filling out the other mandatory fields to begin searching for available units. First select the Market you would like to create this Booking in. This will trigger a dropdown with a list of Markets to select from.



Requesting Party Type
Motor Carrier

Requesting Party
DRLR - DRLR Inc

Responsible Party Type *
Motor Carrier

Responsible Party
DRLR - DRLR Inc

Market

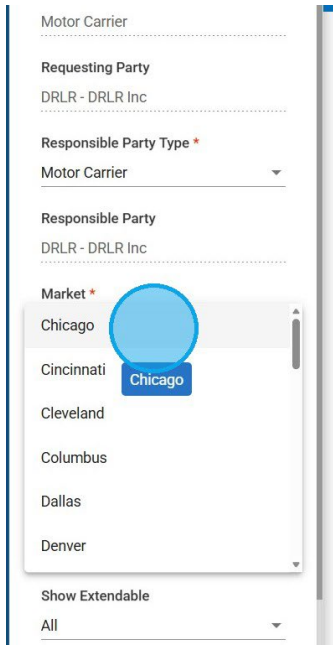
Show Zero Inventory Locations

Equipment Size *

Equipment Class

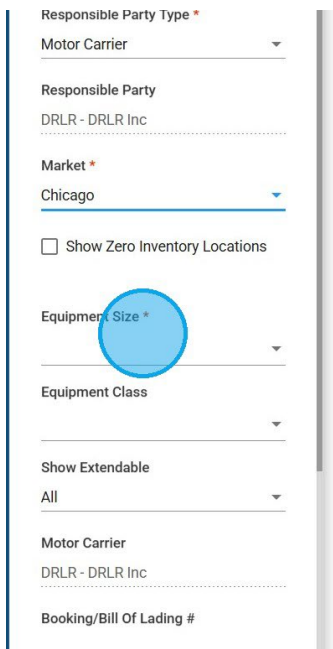
Show Extendable
All

25. Choose your Market from the dropdown.



The screenshot shows a web form with several fields. The 'Market' field is highlighted with a blue circle, and its dropdown menu is open, showing a list of cities: Chicago, Cincinnati, Cleveland, Columbus, Dallas, and Denver. A blue box with the word 'Chicago' is positioned over the 'Chicago' option in the list. Other fields include 'Motor Carrier', 'Requesting Party', 'Responsible Party Type *', 'Responsible Party', 'Show Extendable', and 'All'.

26. Click "Equipment Size" to show a list of available equipment sizes.



The screenshot shows the same web form as in step 25, but with the 'Equipment Size' field highlighted by a blue circle. The dropdown menu for 'Equipment Size' is open, showing a list of equipment sizes. Other fields include 'Responsible Party Type *', 'Motor Carrier', 'Responsible Party', 'Market *', 'Show Zero Inventory Locations', 'Equipment Class', 'Show Extendable', and 'Booking/Bill Of Lading #'.

27. **Optional:** EZBook allows you to create Bookings at locations with zero availability. To view these locations, click the "Show Zero Inventory Locations" checkbox.

Note: Bookings made at zero-inventory locations will be placed in a Pending status. You will

receive a secondary email with a Booking confirmation once inventory becomes available with the Booking details.

Responsible Party Type *
Motor Carrier

Responsible Party
DRLR - DRLR Inc

Market *
Chicago

Show Zero Inventory Locations

Equipment Size *

Equipment Class

Show Extendable
All

Motor Carrier
DRLR - DRLR Inc

Booking/Bill Of Lading #

28. Choose the Equipment Size you are looking for.

Responsible Party
DRLR - DRLR Inc

Market *
Chicago

Show Zero Inventory Locations

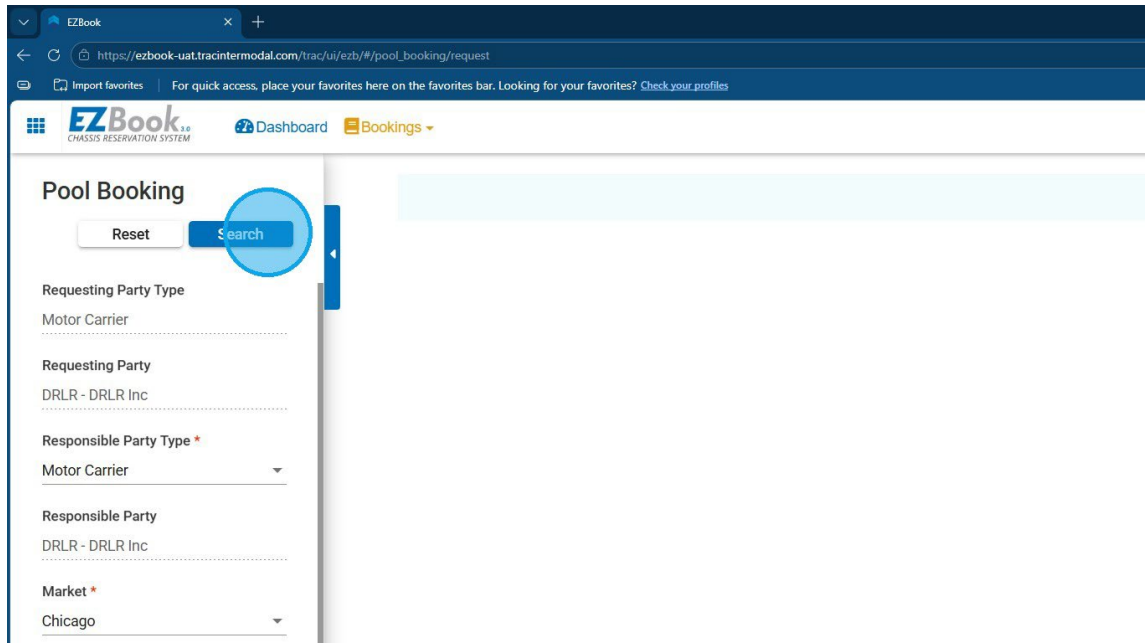
Equipment Size *
20' Chassis
40' Chassis
45' Chassis
48' Chassis
53' Chassis

DRLR - DRLR Inc

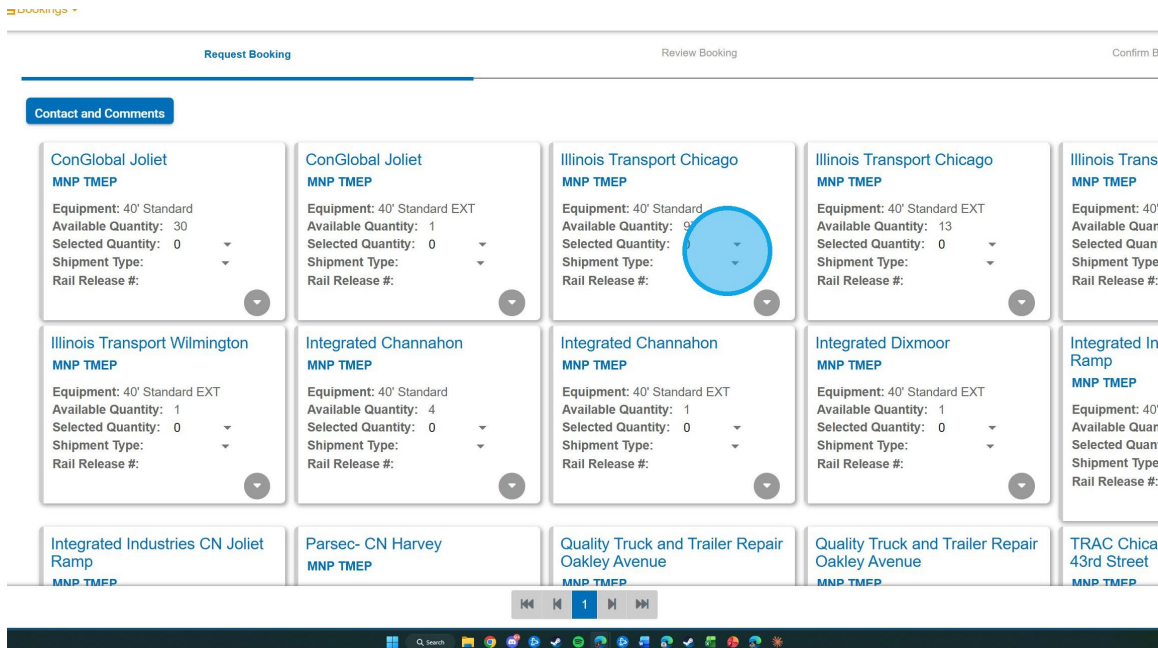
Booking/Bill Of Lading #

Pick Up Date

29. Now that you have filled out the mandatory search fields. Proceed to view available inventory by clicking on the "Search" button in the top right-hand corner of the Booking search area.



30. After clicking "Search" you will see a list of available locations in the selected Market with their Available Inventory Listed.



31. To request units at a location, first click on the "Selected Quantity" dropdown arrow to trigger a dropdown.

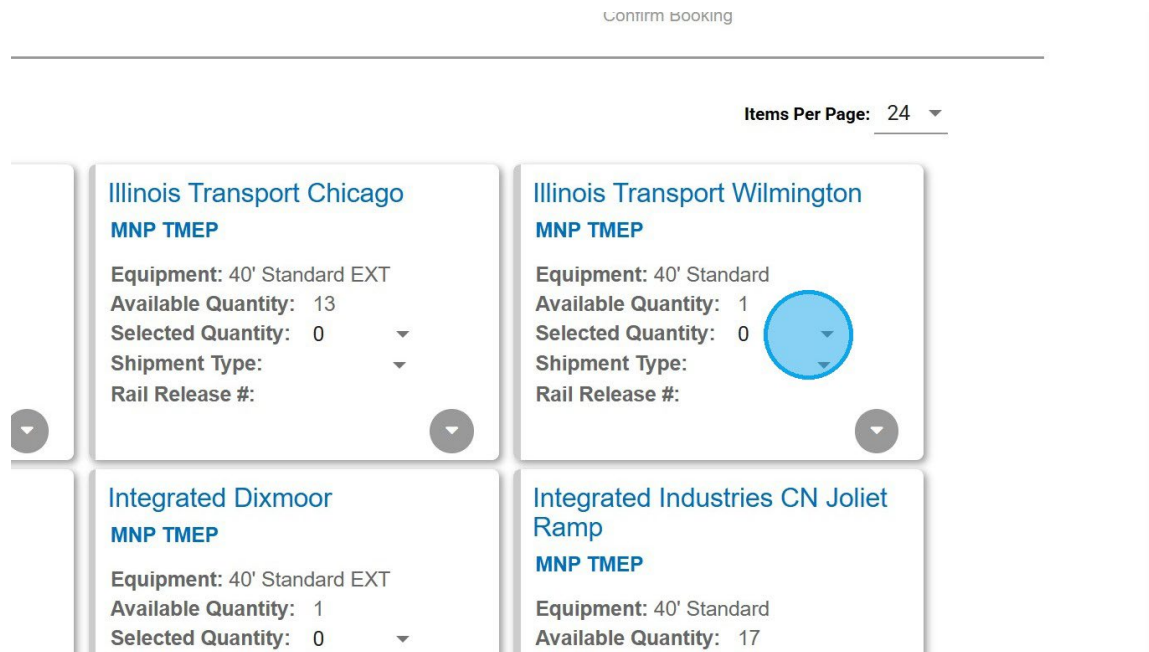
Review Booking

Joliet Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:	Illinois Transport Chicago MNP TMEP Equipment: 40' Standard Available Quantity: 97 Selected Quantity: 0 Shipment Type: Rail Release #:	Illinois Transport Chicago MNP TMEP Equipment: 40' Standard EXT Available Quantity: 13 Selected Quantity: 0 Shipment Type: Rail Release #:	Ill M E A S S R
Channahon Equipment: 40' Standard Available Quantity: 4 Selected Quantity: 0 Shipment Type: Rail Release #:	Integrated Channahon MNP TMEP Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:	Integrated Dixmoor MNP TMEP Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:	Ir F M E A

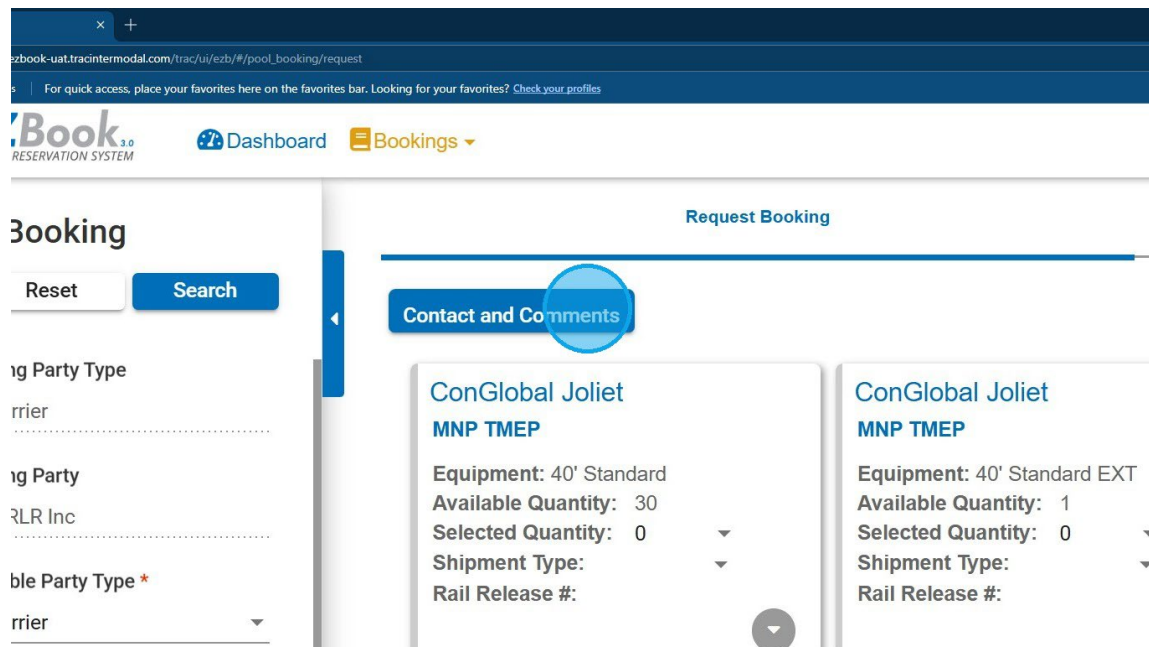
32. Select the number of units you are requesting in the dropdown.

Joliet Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:	Illinois Transport Chicago MNP TMEP Equipment: 40' Standard Available Quantity: 97 Selected Quantity: 0 Shipment Type: Rail Release #:	Illinois Transport Chicago MNP TMEP Equipment: 40' Standard EXT Available Quantity: 13 Selected Quantity: 0 Shipment Type: Rail Release #:	Ir F M E A
Channahon Equipment: 40' Standard Available Quantity: 4 Selected Quantity: 0 Shipment Type: Rail Release #:	Integrated Channahon MNP TMEP Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:	Integrated Dixmoor MNP TMEP Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:	

33. **Note:** You can request units from multiple locations. If you'd like to request units across multiple locations. Follow steps 31 and 32 to create additional Bookings.



34. **Optional:** Once you select your inventory counts at each location. Click on the "Contact and Comments" tab at the top of the screen.



35. **Optional:** By default this section will be loaded with your Contact Name and Email Address.
Note: You can add additional email addresses in the "Email Address" field by separating each email with a semi-colon. Any additional Email Addresses added will receive notification emails for this Order and Booking(s). **Orders** are the summary details of the Market and

Equipment Size, while **Bookings** are the individual requests for units that are tied specifically to a location.

Looking for your favorites? [Check your profiles](#)

Bookings ▾

Request Booking Review Bc

Contact and Comments

Contact Name * Demo Account	Email Address * <u>demoaccount@tracintermodal.com</u> <small>Addresses separated by semi-colon, e.g. test@gmail.cor</small>
---------------------------------------	--

Comments

36. **Optional:** If there are any comments you would like TRAC Intermodal to be aware of, click on the "Comments" field and enter them. These will be added to your Order for the TRAC Team to review.

Looking for your favorites? [Check your profiles](#)


Bookings ▾

Request Booking Review Bc

Contact and Comments

Contact Name * Demo Account	Email Address * <u>demoaccount@tracintermodal.com</u> <small>Addresses separated by semi-colon, e.g. test@gmail.cor</small>
---------------------------------------	--

Comments




37. Now that you have selected units at your locations, click "Next" in the bottom right-hand corner to proceed to the Review step in the booking process.

	<p>Integrated Dixmoor MNP TMEP</p> <p>Equipment: 40' Standard EXT Available Quantity: 1 Selected Quantity: 0 Shipment Type: Rail Release #:</p>	<p>Integrated Industries CN Joliet Ramp MNP TMEP</p> <p>Equipment: 40' Standard Available Quantity: 17 Selected Quantity: 0 Shipment Type: Rail Release #:</p>
pair	<p>Quality Truck and Trailer Repair Oakley Avenue MNP TMEP</p> <p>Equipment: 40' Standard EXT</p>	<p>TRAC Chicago Service Center 43rd Street MNP TMEP</p> <p>Equipment: 40' Standard</p>

[Next](#)

38. You can now review your Booking details before confirming your Booking.


Dashboard Bookings

Request Booking
Review B

Pool Booking

Market: Chicago
Equipment Size: 40' Chassis
Pick Up Date: 04/16/2026
Requesting Party Type: MOTOR CARRIER
Requesting Party: DRLR INC
Responsible Party Type: MOTOR CARRIER
Responsible Party: DRLR INC
Motor Carrier: DRLR INC
Booking/Bill Of Lading #:

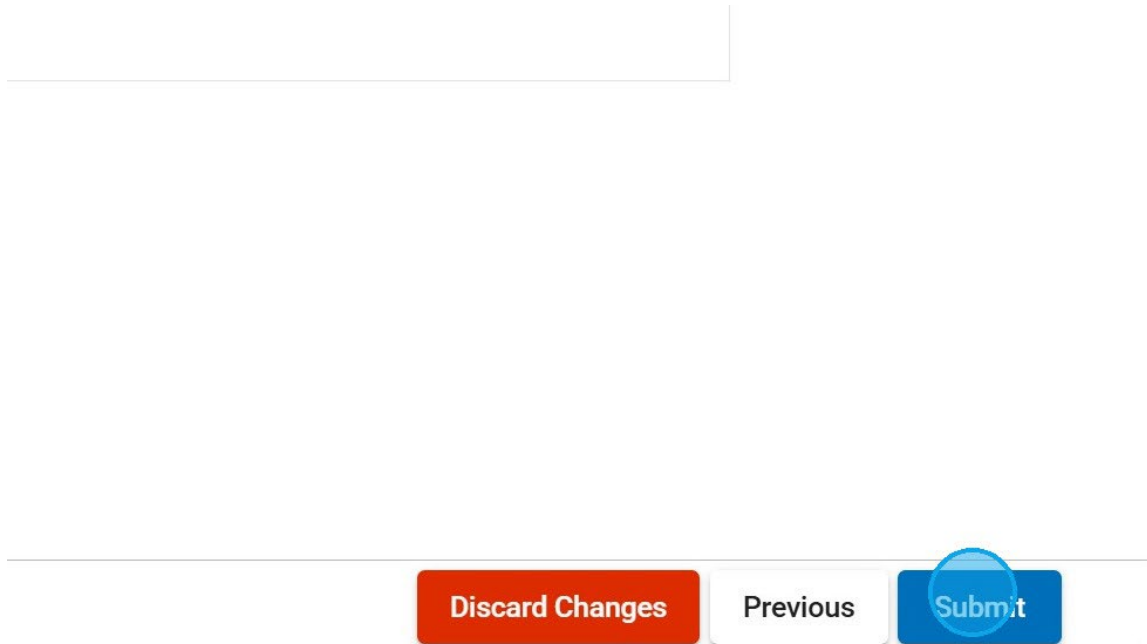
<p>Illinois Transport Chicago MNP TMEP</p> <p>Equipment: 40' Standard Available Quantity: 97 Selected Quantity: 2 Shipment Type: Rail Release #:</p>	<p>Illinois Transport Wilmington MNP TMEP</p> <p>Equipment: 40' Standard Available Quantity: 1 Selected Quantity: 1 Shipment Type: Rail Release #:</p>
---	---

Contact Name: Demo Account
Email: demoaccount@tracintermodal.com
Comments

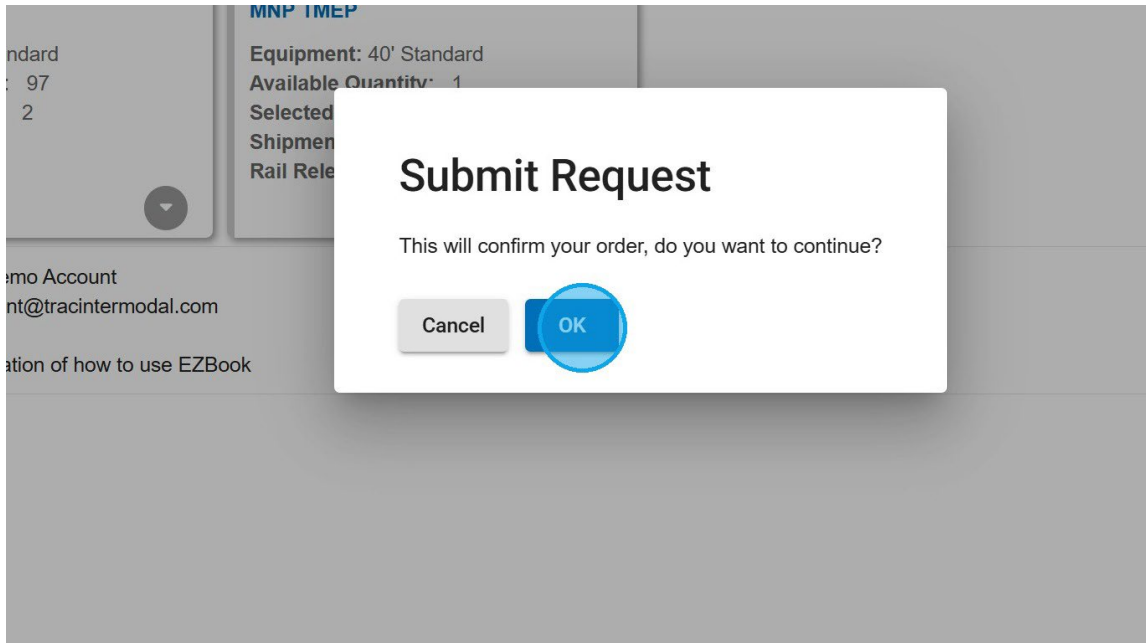
39. **Optional:** If you notice any details you would like to change about your Order / Booking(s), click the "Previous" button in the bottom right-hand corner of the page to return to the creation step and make any necessary edits.



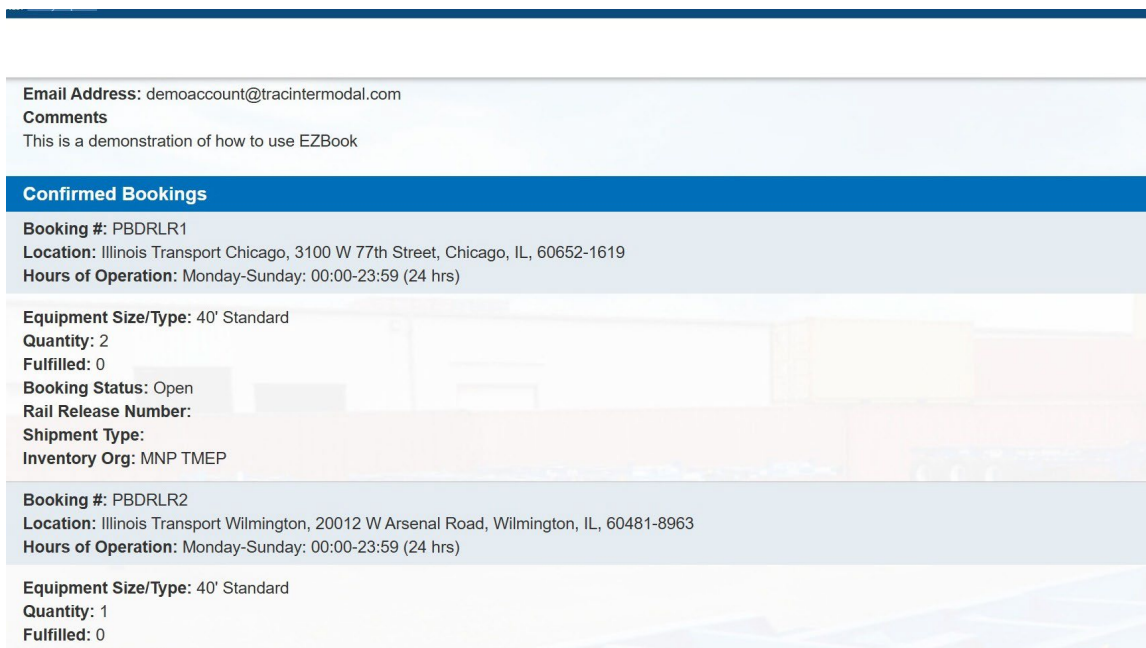
40. After your review your Order and Booking(s) details and confirm that everything is correct, Click on the "Submit" button in the bottom right-hand corner to create your Booking.



41. After clicking "Submit", a confirmation pop-up will appear asking you to confirm your Order. Click the "OK" button to create your Order or "Cancel" to return to the Booking creation process.

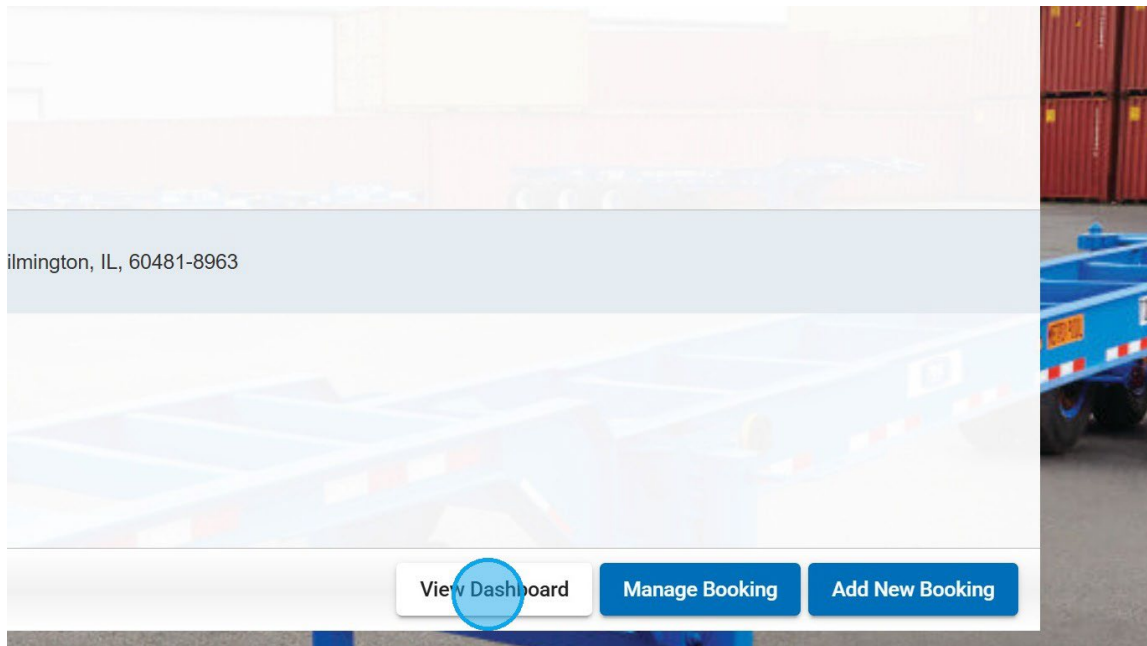


42. Once created, you will be brought to the "Booking Confirmation" step where you can view all of your Order / Booking(s) details.



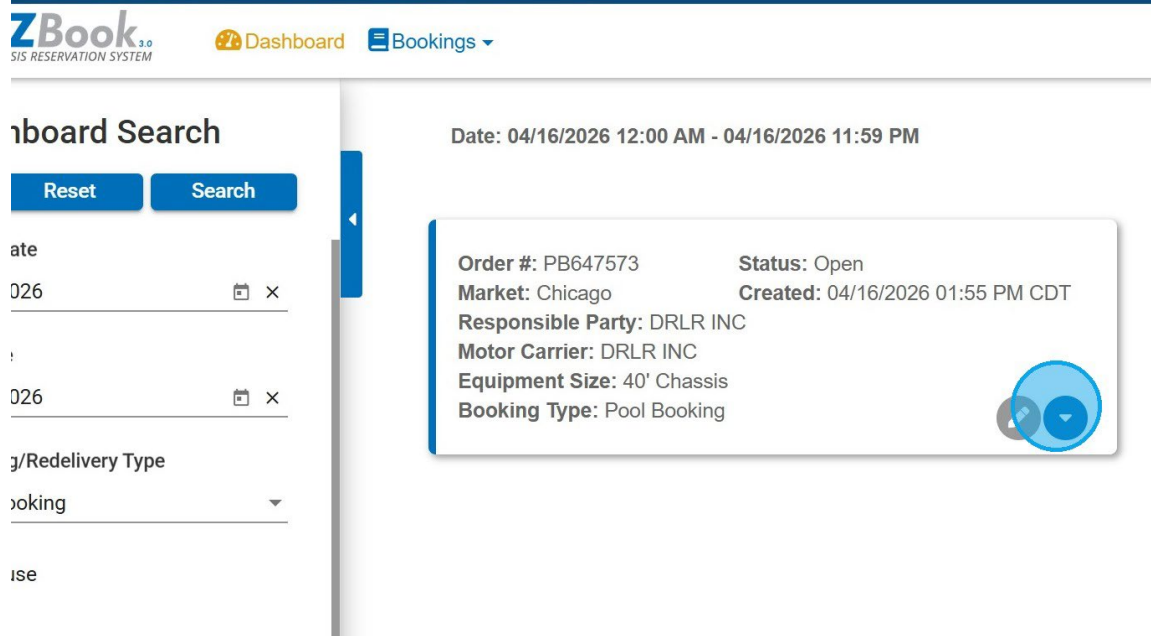
43. You can then view your Booking on the EZBook Dashboard by clicking on the "View Dashboard" button.

Note: If you would like to edit your Booking, click on the "Manage Booking" button. If you would like to create a new Booking, click on the "Add New Booking" button.



44. Once you are back on the EZBook Dashboard, your newly created Booking will appear.

Note: By default you will only see the Order details on each card. If you would like to see your Booking(s) details, click on the "down arrow" to view your Booking(s) details.



45. After clicking on the down arrow, you will be able to view all Bookings associated to your Order.

The screenshot displays a user interface for managing bookings. On the left, there is a sidebar with a search bar and several filter icons. The main content area is divided into three sections:

- Order Summary:**
 - Order #: PB647573
 - Market: Chicago
 - Responsible Party: DRLR INC
 - Motor Carrier: DRLR INC
 - Equipment Size: 40' Chassis
 - Booking Type: Pool Booking
 - Status: Open
 - Created: 04/16/2026 01:55 PM CDT
- Booking #1 (PBDRLR1):**
 - Quantity: 2
 - Equipment: 40' Standard
 - Created: 04/16/2026 01:55 PM CDT
 - Expiry: 04/16/2026 11:59 PM CDT
 - Location: Illinois Transport Chicago
 - Status: Open
 - Fulfilled: 0
- Booking #2 (PBDRLR2):**
 - Quantity: 1
 - Equipment: 40' Standard
 - Created: 04/16/2026 01:55 PM CDT
 - Expiry: 04/16/2026 11:59 PM CDT
 - Status: Open
 - Fulfilled: 0

Congratulations! You have created your first Booking in EZBook!

If you experience any issues or errors during the EZBook Sign In process. Please contact Customer Service: 1-877-2226 (option 2)

Editing and Cancelling an EZBook Booking

46. If you'd like to edit your EZBook Booking, search for the Order on your dashboard and click on the "pencil" icon to begin editing your Order and Bookings.

Bookings ▾

Order #: PB647573 **Status:** Open
Market: Chicago **Created:** 04/16/2026 01:55 PM CDT
Responsible Party: DRLR INC
Motor Carrier: DRLR INC
Equipment Size: 40' Chassis
Booking Type: Pool Booking

Booking #: PBDRLR1 **Status:** Open
Quantity: 2 **Fulfilled:** 0
Equipment: 40' Standard
Created: 04/16/2026 01:55 PM CDT
Expiry: 04/16/2026 11:59 PM CDT
Location: Illinois Transport Chicago

Booking #: PBDRLR2 **Status:** Open
Quantity: 1 **Fulfilled:** 0

47. You are now on the EZBook Order Editor screen and have several options:

- You can cancel the entire Order by clicking on the "Cancel Order" button.

Pool Booking

Order Number: PB647573
Market: Chicago
Equipment Size: 40' Chassis
Pick Up Date: 04/16/2026
Requesting Party Type: MOTOR CARRIER
Requesting Party: DRLR INC
Responsible Party Type: MOTOR CARRIER
Responsible Party: DRLR INC
Motor Carrier: DRLR INC
Booking/Bill Of Lading #:

Cancel Order

Request Booking

Contact and Comments

Illinois Transport Chicago MNP TMEP

Booking #: PBDRLR1
Status: Open
Equipment: 40' Standard
Booked Quantity: 2
Fulfilled: 0
Selected Quantity: 2
Shipment Type:
Rail Release #:

Illinois Transp MNP TMEP

Booking #: PBDRL
Status: Open
Equipment: 40' St
Booked Quantity:
Fulfilled: 0
Selected Quantity
Shipment Type:
Rail Release #:

48.

- You can lower the quantity of units requested by clicking on the "Selected Quantity" arrow and selecting a new quantity.



Note: You cannot increase the quantity of your Bookings. In order to request more units a separate Booking must be created.

Pool Booking

Order Number: PB647573
Market: Chicago
Equipment Size: 40' Chassis
Pick Up Date: 04/16/2026
Requesting Party Type: MOTOR CARRIER
Requesting Party: DRLR INC
Responsible Party Type: MOTOR CARRIER
Responsible Party: DRLR INC
Motor Carrier: DRLR INC
Booking/Bill Of Lading #:

Cancel Order

Request Booking

Contact and Comments

Illinois Transport Chicago
MNP TMEP

Booking #: PBDRLR1
 Status: Open
 Equipment: 40' Standard
 Booked Quantity: 2
 Fulfilled: 0
 Selected Quantity: 2
 Shipment Type:
 Rail Release #:

Illinois Transp
MNP TMEP

Booking #: PBDRL
 Status: Open
 Equipment: 40' St
 Booked Quantity:
 Fulfilled: 0
 Selected Quantity
 Shipment Type:
 Rail Release #:

49.

- You can cancel individual Bookings by clicking on the "trash can" icon.
Note: You need to complete the full Booking creation process to confirm the cancellation of your Booking. Please follow steps 38 - 42 to complete the cancellation of a Booking.

Pool Booking

Order Number: PB647573
Market: Chicago
Equipment Size: 40' Chassis
Pick Up Date: 04/16/2026
Requesting Party Type: MOTOR CARRIER
Requesting Party: DRLR INC
Responsible Party Type: MOTOR CARRIER
Responsible Party: DRLR INC
Motor Carrier: DRLR INC
Booking/Bill Of Lading #:

Cancel Order

Request Booking

Contact and Comments

Illinois Transport Chicago
MNP TMEP

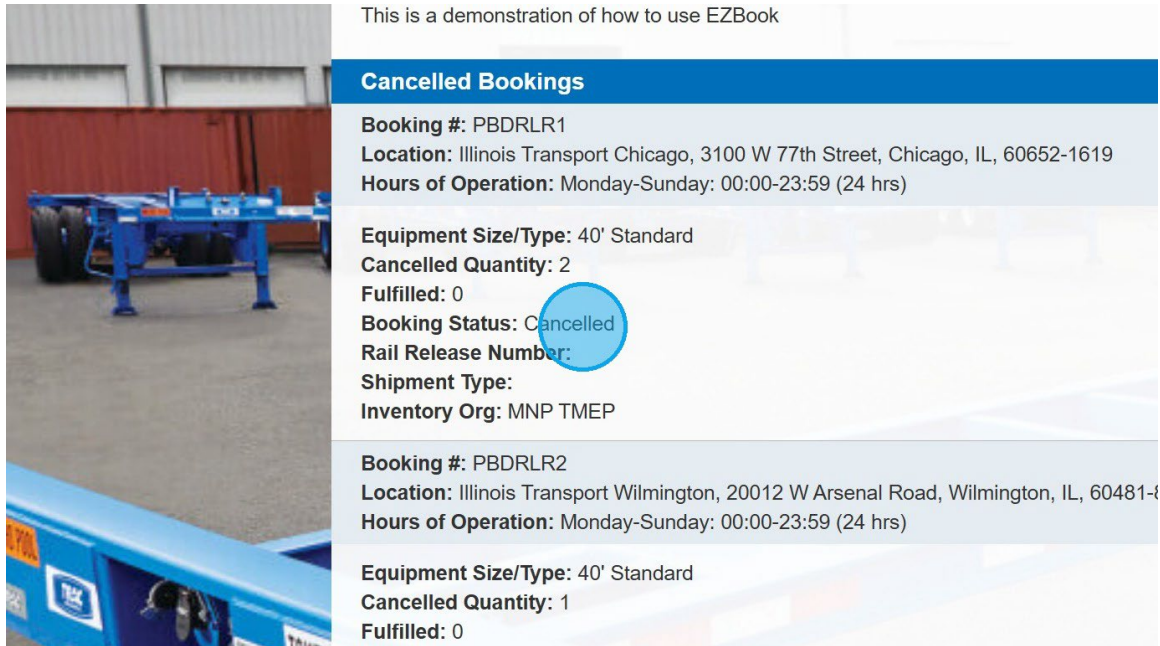
Booking #: PBDRLR1
 Status: Open
 Equipment: 40' Standard
 Booked Quantity: 2
 Fulfilled: 0
 Selected Quantity: 2
 Shipment Type:
 Rail Release #:

Illinois Transp
MNP TMEP

Booking #: PBDRL
 Status: Open
 Equipment: 40' St
 Booked Quantity:
 Fulfilled: 0
 Selected Quantity
 Shipment Type:
 Rail Release #:

50. If your Order or Booking was cancelled it will update your Order or Booking status on the confirmation screen.

This is a demonstration of how to use EZBook



Cancelled Bookings	
Booking #: PBDRLR1	
Location: Illinois Transport Chicago, 3100 W 77th Street, Chicago, IL, 60652-1619	
Hours of Operation: Monday-Sunday: 00:00-23:59 (24 hrs)	
Equipment Size/Type: 40' Standard	
Cancelled Quantity: 2	
Fulfilled: 0	
Booking Status: Cancelled	
Rail Release Number:	
Shipment Type:	
Inventory Org: MNP TMEP	
Booking #: PBDRLR2	
Location: Illinois Transport Wilmington, 20012 W Arsenal Road, Wilmington, IL, 60481-4	
Hours of Operation: Monday-Sunday: 00:00-23:59 (24 hrs)	
Equipment Size/Type: 40' Standard	
Cancelled Quantity: 1	
Fulfilled: 0	

If you experience any issues or errors during the EZBook Booking Edit or Cancellation process, please contact Customer Service: 1-877-2226 (option 2)

Customer Support

Our team is here to help you with any EZBook or TRAC Daily Lease questions.

Phone: (877) 987-2226, Option

Email: customerservice@tracintermodal.com

